

## **Artline Market Customer shopping information:**

Please read to help you navigate the Artline Market.

**Add an Item to your Cart.** Be sure to select the pick-up, delivery or shipping service you want for each item. Each artist offers a unique set of services. Their services are also listed on their artist's page. You may add items from various artists to your cart and checkout just once.

**During Checkout.** At checkout you will see 'Digital Service' under the item as a system default, simply because we are forwarding the order to the artist(s) and they will arrange the pick-up, delivery or shipping options you chose for each item. All items are physical goods. Any questions? Contact the artist directly.

**Payment.** By using Square or Apple Pay you will not have to leave this site. After your purchase, you will immediately receive a confirmation e-mail. If you do not receive an e-mail receipt and order confirmation, you did not complete check out. Return to the cart on our site so you can complete the transaction.

**Please contact the artists directly for any questions.** The artists are eager to connect with you. Many are available to chat via call, text, FaceTime, Zoom or Skype and they will answer your questions or show you additional inventory if requested. Each artist's preferred method of contact and information is located on their page under their artist's statement.

**Please choose your items carefully. There are NO refunds!** Artists may offer exchanges for artwork. Shipping, delivery or pick-up information is on the artist's page.

**Shipping** - If you are purchasing many items from one artist and are having them shipped, contact them for the best combined shipping costs. Artists are asked to ship purchased artwork within 2 weeks, many items are made from scratch and may take longer. Artists will contact you if that is the case. Contact the artist(s) directly with questions.

***A portion of sales go to support Northwest Art Alliance. Best of the Northwest and the Northwest Art Alliance is not responsible for the condition of your purchase when delivered. We will work with you to resolve any issues that may arise.***